



Action plan

Focus area: Individual needs are met timely, easily, and compassionately



Overview of focus area

Olympic Community of Health (OCH) partners believe that all people deserve to live with dignity. This includes a coordinated system of care that is tailored and compassionate to individual needs, putting the patient at the center. Ensuring that care is not only available, but also easy to understand and navigate is necessary for individuals to achieve their full potential. A more streamlined, positive experience for the individual will result in better health outcomes and reduced cost of care.

Overview of the Olympic Action Collaboratives to date






Partners representing the full spectrum of care came together several times in 2022 under the OCH Action Collaborative initiative to create a four-year (2023-2026) regional action plan that reflects the needs and context of the Olympic region.



- primary care
- behavioral health
- hospitals
- public health
- community-based organizations
- educational settings
- Tribes

Result statement

“Each Olympic region community member feels seen, heard, and connected, and has the resources they need to be healthy.”

Strategy	Actions
<p><u>Advocacy & Engagement</u> This action is to be collaboratively implemented by partners in the OCH network with communications support from OCH</p>	 <p>Connect with, listen to, and equip community members to advocate, be good consumers of, and take control of their health through community-wide education and engagement.</p>
<p><u>Convening, Learning, & Maximizing</u> This action will be collaboratively led by OCH with guidance and support from partners</p>	 <p>Provide learnings, convenings, and regional collaboration opportunities to strengthen and build cultural competence and resiliency among the health-serving workforce (alignment with access focus area).</p>
<p><u>Place-Based Approaches</u> These actions are to be collaboratively implemented by partners in the OCH network with support from OCH</p>	 <p>Implement and support a regional, bi-directional communication and closed-loop referral system and resource directory to ensure continuity of care to meet client needs.</p>  <p>Create a regionwide system for community-based care coordination to meet client and community needs.</p>  <p>Expand access to resilience-building youth programs.</p>

Indicators

OCH will coordinate with regional partners to implement focus groups and surveys among community members to identify progress and barriers. As the community-based care coordination hub takes shape, OCH and partners will have access to other data that will be used to measure progress in this area.

Populations of emphasis

While the work of OCH impacts the general population, specific action items may include further refinement and detail of specific populations of emphasis.

- People who are elderly or aging
- People in foster care
- People on Medicaid and/or Medicare, or who are underinsured
- People with low incomes
- People who are unhoused or housing insecure
- People in treatment or recovery for substance use disorder
- Health-serving workforce
- People experiencing food insecurity
- Individuals in isolation
- People who have experienced trauma
- People accessing social services
- People who are undocumented
- Tribal members
- Youth
- People who use substances
- People of color

What's next? OCH partners will come together in 2023 to begin implementation.

There is room for everyone in this important work. Contact OCH@olympicch.org to learn how you can get connected.